TOPIC: What agency provided the most Fair and convenience services?

Questions:

1. What agency did you approach first?
2. What documents did you use?
3. Was it neat and scheduled?
4. What did you do to get their attention to provide help?
5. Did people inspected your house or did you provide evidences (images/explanations) of your damages?
6. Which was more approachable?
7. Which provided the most help?
8. Which was safest and most reliable agency?
9. Who got the job done on time?
10. Was it fair enough for other people?
11. Did that agency had the situation/problem under control?